

# Project Management by Classik Hotel Collection

Digital transformation and optimised business processes are essential to meeting the constantly rising expectations of guests and partners, allowing you to stay ahead of the competition.

Our project managers will guide you through this process and connect you with forward-looking technology partners. Whether a change of PMS, the introduction of new billing software, or the optimisation of your channel management – we will support you with a holistic perspective and find partners that meet your individual needs. Our hotel experts offer professional support throughout the restructuring process, to ensure that it is perfectly tailored to your company and team.

## Our services

### **Requirement analysis**

We will work with you to identify your specific goals and requirements for your hotel, which will be met by a change of PMS or other measures.

### **Selection and customization of the tech stack**

Comprehensive evaluation of various providers and software solutions allows us to identify the best system for your hotel operations.

### **Planning and preparation**

We will develop a detailed project plan, covering all phases of the process.

### **Training and support**

We offer comprehensive training and coaching for hotel staff, tailored to their department and system use, and ongoing support during the transition.

### **Migration and integration**

During the implementation of soft- and hardware, we are on site to provide personal support and ensure that the new system is seamlessly integrated with existing hotel applications.

## Benefits

### **Time savings**

Professional project management reduces operational disruption and ensures the project is completed quickly.

### **Cost effectiveness**

We optimise your use of resources and minimise unnecessary expenditure, to ensure the project stays on budget.

### **Quality assurance**

Our focus is on meeting your expectations, so that you have the skills to increase the satisfaction of your staff and guests.

## Your personal contact

### **Myriam Räderscheidt**

Head of Reservation

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